



## TOTAL CONTROL

# OF YOUR IT INFRASTRUCTURE

Whether you are administrating your own IT, or providing services to your clients, with ITbrain you amaze with proactivity.

Increase the efficiency of IT processes with ITbrain – Bring order to your administrative activities and no longer allow your daily business to be interrupted or dictated by sudden system failures. ITbrain offers you the services you need to automate your IT.

With ITbrain you have the ideal expansion to TeamViewer for your business — Completely integrated into TeamViewer, ITbrain informs you about existing and potential risks within your IT infrastructure and gives you the opportunity to intervene and prevent errors before they even occur.



# THE RIGHT SERVICES FOR YOUR IT MANAGEMENT.



#### ANTI-MALWARE

Protect your computers against threats such as viruses, trojans, and rootkits – 24/7 no matter if on- or offline.



#### **MONITORING**

Set up individual checks on specific information regarding disk health, memory usage, or the online status of a computer, for example.



#### **ASSET MANAGEMENT**

Generate comprehensive reports on all of your devices' hardware and installed software with only a few clicks.



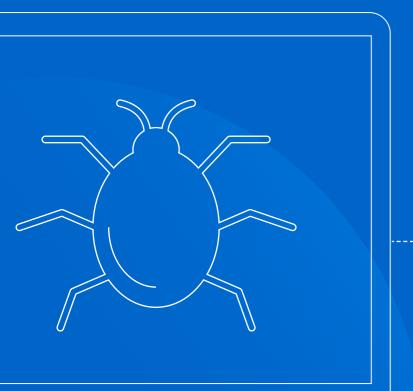
#### **BACKUP**

Store your data securely and have it available whenever you need it.

# **ANTI-MALWARE.**

# RELIABLE PROTECTION AGAINST MALICIOUS SOFTWARE.

Seamlessly integrated into your TeamViewer experience, ITbrain Anti-Malware protects your computers against threats like viruses, trojans, rootkits, spyware, and ransomware.



Create individual anti-malware check policies for specific computers or groups by defining the schedules, thoroughness, and paths of your scans.

The real-time protection provided by ITbrain Anti-Malware ensures continuous protection without any maintenance work on your part.

### SECURE & SIMPLE SOLUTION



#### **REMOTE ACTIVATION**

Quick installation from anywhere.



#### **USB AUTOSCAN**

Every plugged in USB device will automatically be scanned.



## REAL-TIME PROTECTION

Protection around the clock.



#### ACTIVE RANSOMWARE PROTECTION

Prevent untrusted applications from modifying or encrypting your data.



## STATE OF THE ART ANTI-MALWARE ENGINE

Superior performance and detection without slowing down your devices.



#### **ALWAYS UP TO DATE**

The latest malware definitions are always available.



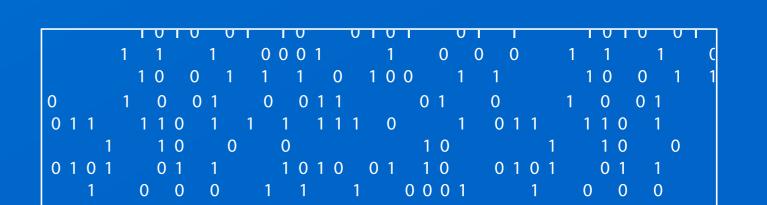
#### **NOTIFICATIONS**

You will be informed of every discovery.



#### MICROSOFT OUTLOOK ADD-IN

Get rid of malicious attachments even before the mail is opened.





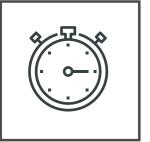
# SCANS ACCORDING TO YOUR NEEDS



#### **INDIVIDUAL SCAN POLICIES**

Adjust ITbrain Anti-Malware individually for specific devices and requirements.





#### SCAN THOROUGHNESS

Conduct a quick scan or a full scan.



#### **SCHEDULING**

Determine the times for scans.



## SCAN SPECIFICATIONS

Scan an entire drive, a particular path, or a single file.





# Certified protection: VB100



ITbrain Anti-Malware has received the VB100 award. The magazine Virus Bulletin only awards this certification of reliability to anti-malware solutions that can provide 100% recognition of certain types of malicious software.

These are defined as all malware designated as "in the wild" by the WildList Organization. In addition, VB100 certification requires that no false positives ever be reported.

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# MONITORING. PROACTIVELY OVERSEE ALL OF YOUR DEVICES.

ITbrain Monitoring provides early recognition of problems in your IT infrastructure and warns you immediately.

Define individual monitoring policies to inform you of disk health, the CPU usage, the online status of a computer, and more.

Rather than being reactive, become proactive in your IT administration activities and reduce outage-related time and costs as well as potential data loss.



#### **FASTER REACTION TIME**

Individually define limits and receive notification when these are reached.







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#### **SHORTER OUTAGE TIMES**

Necessary maintenance work no longer comes as an unpleasant surprise. Perform preventative maintenance before outages can even occur.



#### **SAVE MONEY**

By means of proactive maintenance of your systems, you reduce expensive outages and prevent possible data loss.

### REMOTE TASK MANAGER

Up your support game – provide your clients with a faster, less intrusive, and more seamless support

View and manage all running processes and services on your devices remotely from your central ITbrain dashboard with the new built-in Remote Task Manager.

Start and stop processes and services remotely, without first having to establish a remote connection to the respective device. Your clients will be amazed.



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# **IDENTIFY PROBLEMS EARLY** AND REACT AT A MOMENT'S NOTICE.

ITbrain Monitoring continually monitors the critical aspects of your IT infrastructure and informs you as soon as your attention is required. This enables you to act immediately and appropriately.



#### **ONLINE STATE**

Receive notice as your devices go offline or come online. Individually define the time after which you want to be notified.



#### **CPU USAGE**

Set a limit and receive notification whenever this limit is exceeded for a longer period of time.





#### **WINDOWS UPDATE**

Be informed of any new updates available, and if the automatic Windows updates have been deactivated.



#### **PROCESSES**

Whenever predefined processes are started or terminated, you receive notification.



#### **DISK HEALTH**

ITbrain sounds the alarm as soon as one of your devices reports a S.M.A.R.T error.
This allows you to react quickly and avoid data loss.



#### **DISK SPACE**

ITbrain notifies you as soon as disk space on a specific device falls below a limit that you have defined.



#### **WINDOWS SERVICE**

The instant certain
Windows services stop,
ITbrain recognizes
this and informs
you
immediately.



#### **EVENT LOGS**

ITbrain sounds the alarm whenever a certain event is recognized in the event logs of your devices.



#### **WINDOWS FIREWALL**

A deactivated firewall represents a substantial risk for your IT security. If the firewall is deactivated on a device, you receive immediate notification.



### STATUS OF ANTIVIRUS SOFTWARE

ITbrain provides notice the instant antivirus software is detected to be inactive or out of date.



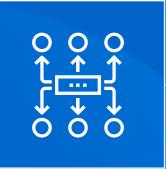
## Memory usage

Work in an environment free from the issues and outages caused by memory being pushed to its limits.

# BACKUP. HAVE YOUR DATA AVAILABLE — ANYWHERE AND AT ANY TIME.

Seamlessly integrated into your TeamViewer experience, ITbrain Backup provides you with simple, and reliable endpoint data protection.

Deployed and activated remotely within seconds, your or your customers' data will be stored in the cloud under highest security standards. Have peace of mind knowing your data is stored safely and – in case of disaster – always available.



#### **ENDPOINT BACKUP**

Backup data stored locally on your endpoints.



#### CLOUD

Store your data safely off-site and have it available whenever you need it.



## REMOTE DEPLOYMENT

Have a backup running in less than a minute with just a few clicks.





#### REMOTE RESTORE

Restore your files from anywhere at anytime to your local, or a remote device.



#### **UNLIMITED ENDPOINTS**

Your available ITbrain
Backup storage will
automatically be allocated
among all your devices.



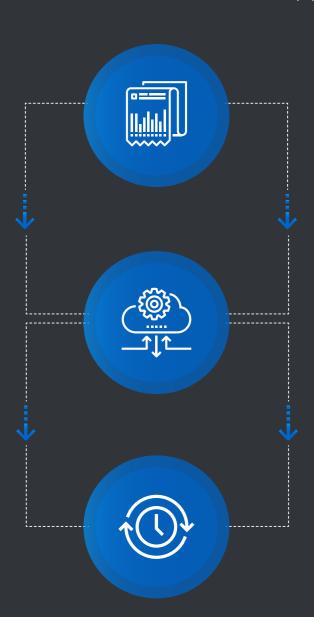
#### **SCALABILITY**

Purchase additional storage at any time and allocate it among your devices.



# **INDIVIDUAL** BACKUP POLICIES.

Whether you are managing single devices, whole departments, or different customers, offer a backup plan that suits them best.



## FILE SELECTION AND FILE EXCLUSION

Specify what kind of files you want to include or exclude in your backups.

#### **BACKUP CYCLE AND SCHEDULE**

Set up your backup to be performed automatically in cycles, or at specific times.

#### **BANDWIDTH THROTTLING**

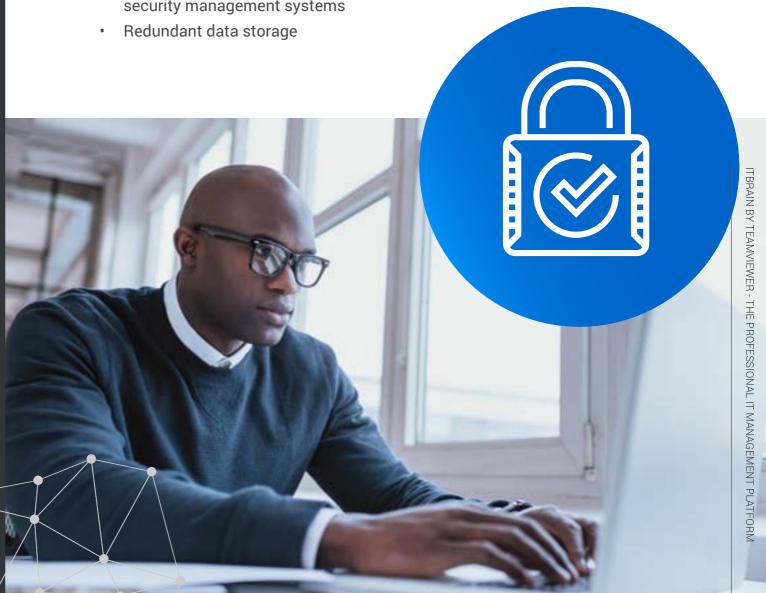
Limit the throughput of traffic sent to the backup servers during set time frames.

# BACKUP WITH **HIGHEST SECURITY STANDARDS!**

We take the security of your stored data very seriously. Maintaining the highest security standards is of top priority for us.

- · Client-side, military-level 256-AES encryption prior to data transfer
- 128 bit SSL encryption for secure end-to-end data transfer
- Data storage on 256-AES encrypted Amazon AWS S3 servers
- Data center locations: Frankfurt | GER | Virginia | USA Sydney | AU

 SO/IEC 27001:2005 Certification for information security management systems







# ASSET MANAGEMENT YOUR ENTIRE IT INVENTORY – JUST A CLICK AWAY.

# What software is installed where? How much memory is currently in use?

ITbrain Asset Management offers you an elegant solution for acquiring an overview of the operational hardware and software in use in your organization at any given time. With just a few clicks, you receive all the essential information about your inventory.

#### **INVENTORY TRACKING**

From the number of keyboards in use to an overview of specific software versions, with ITbrain Asset Management, you never lose track of your IT inventory.

#### **HARDWARE**

Capture your operational hardware in a comprehensive inventory report within seconds.



✓ Name

Details

✓ Manufacturer

#### SOFTWARE

Check to see whether inappropriate software has been installed on your infrastructure or whether your licenses fully account for actual software use.



Change date

#### **INVENTORY REPORTING**

With ITbrain Asset Management, you generate comprehensive reports about your hardware and software. Within seconds, you have a complete inventory report or a report you create focused on specific content.

In addition, it is possible for you to export the collected information to a CSV file in order to use it in other applications.

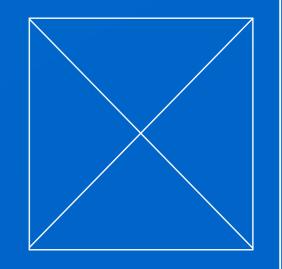


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# **IMPORTANT DEVICE INFORMATION**AT A GLANCE

Know more about your devices right away – ITbrain Asset Management provides you with an overview of important device information upfront.

With just one mouse click, you will be presented with the operating system, the installed hardware, the respective network domain, and the internal as well as the external IP address.







# **SECURITY AND DATA** PRIVACY. WE TAKE YOUR SECURITY AND PRIVACY TO HEART

The subjects of security and privacy are exceedingly important in the digital realm. It is in our interest and yours to offer you the highest level of security.



#### **ENCRYPTION**

- 2048 bit RSA public/private key
- the private key never leaves the client computer. Intermediary computers on the internet have no possibility to decrypt the data stream.
- **256 bit AES encryption –** AES (Advanced Encryption Standard) is an internationally employed encryption standard for governments, banks, and high security systems.
- **Two-factor authentication –** by means of two-factor authentication and restricted access control (whitelisting), TeamViewer fulfills all HIPAA and PCI certification criteria.

#### **CERTIFICATIONS**



#### QM certification -

TeamViewer GmbH is one of the few providers in the market with a certified quality management system according to ISO 9001



**VB100 award –** the magazine Virus Bulletin has recognized ITbrain Anti-Malware with the VB100 award certifying 100% recognition of certain types of malicious software as well as the avoidance of any falsepositives.



#### **BISG Quality Seal -**

TeamViewer has been certified by the German Association of IT Appraisers and Assessors (BISG e.V.) with their highest rated, five star quality seal.



**AFIDUCIA** Fiducia – TeamViewer

underwent a security-related inspection by the German FIDUCIA IT AG (an operator of data processing centers for around 800 German banks) and has been approved for use at bank workstations.



VeriSign code signing - As an additional security measure, all of our program files are secured using VeriSign code signing technology. In so doing, the actual publisher of the software is always readily identifiable.

### **HIPAA**

ITbrain and TeamViewer assist companies with their HIPAA and PCI compliance requirements. High security standards with client-side end-toend encryption and private encryption codes correspond to the necessary requirements for HIPAA certification.





### TEST ITBRAIN FOR 14 DAYS, FREE!

ITBRAIN.COM/GETSTARTED