

# Small Business Migration Suite

Robust project automation designed for Office 365 migrations from 1-250 users









## Plan

## **Migration Planner**

A fast, easy-to-use sales assessment, planning and configuration application designed to help streamline the process for you and your customers.



## Setup

#### **Outlook Assistant**

Works with Migration Sync to finalize the migration. Automatically sets up Outlook, performs local PST migrations and ensures a timely transfer of all company email data.



## Migrate

## **Migration Sync**

Keeps all critical pieces in sync, eliminates data migration risk and automatically adjusts if you change the migration date.



## Manage

### **Migration Manager**

Lets you easily track, monitor and take action on your In Progress, Saved and Completed projects.

"In the last year and a half we have done about 350 seats of migrations with SkyKick. They are our go-to product not only for the ease of use, setup and management, but also because I have yet to come across a migration I can't do with them."



## SMB Migration Planner | Assess, sell, plan - all in one step, no on-site visits required

Gathering the information required to create a statement-of-work and develop the migration plan can be prolonged and costly. SkyKick's Web Planner is a fast, easy-to-use sales assessment, planning and configuration application designed to streamline the process for you and your customers. With just a single username and password, SkyKick's powerful discovery technology will find all the Users, Distribution Groups, Public Folders - and more.

#### **Email Assessment**

The first step in the planning process is to analyze your customer's email environment. Simply enter an e-mail address and password, and the Web Planner determines the email server protocol, settings and assesses system accessibility.

#### Fancy Mode

Easily handle complex email scenarios with no programming required! Do advanced migration operations like cross-mailbox data migrations, and advanced email routing in just a few simple clicks.

Goodbye Spreadsheets! The application automatically analyzes the source system's email architecture, normalizes it, and then displays the results. View and edit mailboxes, distribution groups, aliases, and shared mailboxes with minimal effort.

#### Office 365 Licensing

Assign the correct licenses to each user with one click, easily model out a pricing quote for your customer, and get help along the way. No Office 365 expertise or sign-in required.



## Migration Sync | After the plan has been submitted, keep all the critical pieces in sync

After the plan has been submitted, SkyKick's Migration Sync technology orchestrates the entire migration project, keeping all the critical pieces in sync and virtually eliminating data migration risk. Not only does the application sync all client data, it also performs DNS Sync, which allows you to start migrating the moment you've finalized your client's plan. You can even change your Migration date and all adjustments will sync automatically.

#### Server Sync

SkyKick syncs the data before, during, and after the Migration cutover date. This virtually eliminates data migration risk and provides one of the fastest, most flexible, and easiest migration solutions on the market.

#### **DNS Sync**

DNS Sync manages the Office 365 domain redelegation process, accelerates the DNS propagation across the Internet, and is optimized to ensure zero downtime. If required, you can perform the DNS changes manually at the system-selected times within the DNS settings page.

#### Account and User Provisioning

Migration Sync provisions the Office 365 account and assigns licenses to users according to the migration plan created in the Web Planner. It even assigns Partner-of-Record (so you get paid) and Delegated Admin access.



## Outlook Assistant Sync | Ensuring each end-user's desktop is correctly configured for Office 365

The Outlook Assistant is a lightweight client app that makes sure every desktop is ready to migrate well in advance of the user's cloud transition, keeping you in complete control. Not only does the Outlook Assistant automatically setup Outlook, it also retains all the personalized settings from a end-user's account. End-users experience a seamless and disruption-free migration - with no stress or work involved.

### **Desktop Readiness**

With a large number of desktops, often spread over a number of locations, it's difficult to know ahead of time whether each machine has the right version of Outlook and all the necessary Windows Updates deployed to work with Office 365. Instead of discovering desktop issues, all at once in a post-cutover meltdown, the Outlook Assistant will ensure that each desktop is ready to migrate ahead of time. No desk-side reconfiguration, no finger-crossing, no user downtime.

#### **Outlook Extras**

For the end users, setting up their Outlook means more than just connecting to Office 365. They rely on their personalized settings in Outlook to help them work more efficiently. The Outlook Assistant retains things like signature blocks, Address Autocomplete (NK2), and PST data stores. There's no need for you to reconfigure each desktop post-migration or configure a hybrid.

#### Office 365 Setup

The SkyKick Assistant automatically sets up the new Outlook profile to work with Office 365. It's basically hands free for end users.

#### **Local PST Migration**

The Outlook Assistant is the easiest and most cost-effective way to do a local POP3/IMAP migration. The Outlook Assistant automatically communicates with Migration Sync to ensure that non-duplicated PST data is migrated over seamlessly.



## $\stackrel{\downarrow}{\mathsf{Q}}$ $\stackrel{\downarrow}{\mathsf{Q}}$ Migration Manager $\mid$ A single place to easily track, monitor and take action on your projects

SkyKick's project management technology gives you and your team one central command center to manage your migration business. The Migration Manager provides at-a-glance tracking across all your in-progress migrations. Say goodbye to offline processes, Excel docs, and the back and forth over email.

#### Migration Tracker

Whether you've got one project or dozens, the Migration Tracker enables you and your team to quickly stay up to date and in sync on project status. Easily view the status of all the migration stages within a given project.

## Alerts

Real-time notifications on the things you need to know to ensure a flawless migration. Alerts allow you to proactively manage and address any issues before the migration switch, giving you the control you need to minimize risk.

### **Modify Migration Plan**

The only constant in enterprise migrations is change. The Migration Manager provides the flexibility and control to easily add, modify, delete almost every aspect of your migration plan.

#### **Detailed Reporting**

Get detailed user status and machine level reporting so you can stay informed and in control of any situation. You can even export to Excel to share with your customer.

